



## Quality Policy Statement

---

Gerard Lighting designs, manufactures & sources a wide range of luminaires and accessories covering the Pierlite, Sylvania, Crompton, Concord & Diginet brands - supplying to Government, Architects, Consultants, Commercial and Industrial projects.

At Gerard Lighting our Mission is to 'enhance life's experiences through creating innovative and sustainable lighting solutions'. Driving our Mission is our Vision to be 'the first choice for lighting solutions – everyday, everywhere'

One of our core Values is 'customer is the key to our success'. The Gerard Lighting Leadership team is totally committed to achieving customer satisfaction that meet or exceed customer expectations. The business is committed to bring quality & excellence in our products and services at competitive prices and on-time delivery. Our Quality & Compliance function ensures our business fulfills its responsibility under the current legislation, regulations and standard codes of practice as applicable to the lighting industry.

Our Mission, Vision and Quality policy provide the framework for strategic planning and the setting of quality & business objectives with reference to risks & opportunities in our competitive environment, with the overall aim of enhancing customer experience, improving products and processes and to continually improve the effectiveness of the Quality Management System.

**Les Patterson**  
Chief Executive Officer