



Quality Policy

Gerard Lighting Group (GLG) with major brands “Pierlite and Sylvania” and other allied brands designs, manufactures, sources & distributes a wide range of lighting products & accessories while operating from its manufacturing and warehousing facility at Padstow.

We bring people seamless lighting experiences by combining our worldwide expertise with local know-how. Because life’s experiences are enhanced by light. That’s what makes us the first choice for lighting solutions every day, everywhere.

Quality, Compliance & Innovation is the focus of our business and is strongly driven by our Mission, Vision and Core Values.

The GLG Leadership team is totally committed to achieving product and service quality and meeting the requirements of the quality management system.

As a statement of our commitment to our Quality Policy, we will

- *Comply to all relevant statutory and regulatory requirements as applicable to the lighting industry and the products we offer to the market*
- *Endeavour to achieve customer satisfaction that meet or exceed customer expectations, while continually focusing on enhancing positive customer experiences*
- *Deliver quality & excellence in our products and services at competitive prices and on-time delivery by setting improvement objectives at relevant functions, in line with our strategic planning, Mission and Vision for the business*
- *Ensure business processes and quality management system processes are effective and provide all necessary resources for their maintenance and continual improvement*

A handwritten signature in black ink, appearing to read 'Les Patterson', is written over a circular stamp or watermark.

Les Patterson
Chief Executive Officer